



**Fiona Stewart, Head of Claims ARS, Aon Asia, Director of Legal Services, Aon Hong Kong**

**Account Director, Essar Insurance Services Ltd**

In May 2015, Fiona assumed formal responsibility for the role as Head of Claims in Asia. Fiona provides claims counsel, advice & strategy for any significant, complex or controversial claims directly to clients or indirectly to clients in support of Aon Risk Solutions' regional network.

Fiona gained a law degree at Oxford University and is a barrister admitted in the UK and Hong Kong. She practised general civil litigation before working as legal officer in Essar from 1992 to 1995. She re-joined Aon in 2006 as a legal officer before becoming the Account Director of the Hong Kong Law Society (HKLS) in 2007.

Fiona Stewart also has the overall management responsibility for the Hong Kong Law Society Professional Indemnity Scheme. She supervises the claims handling and administration function as well as the broking services. She has also conducted a review of HK Solicitors Scheme operations and claims handling procedures to bring a more efficient service to the Scheme. Her claims management duties include overseeing Panel Solicitors, reporting to Claims Committee and Board, liaising with the HK Solicitors Indemnity Fund's (SIF) service providers and underwriters and she deals with the HIH Scheme of Arrangement. She also oversees the Reinsurance Programme for SIF including negotiations with underwriters, drafting policies and reporting and advising SIF Board, and providing data analysis to reinsurers and SIF Board. She is a member of Hong Kong Law Society's Professional Indemnity Advisory Committee and various sub committees of SIF Board considering amendments to the Rules.